EQUINOSIS

OBJECTIVE EVALUATION SUPPORT (OES) PROGRAM

LATEST **SOFTWARE**
SUPERIOR **SUPPORT**

+ Technical
+ Clinical
+ Practice Building

CONTINUOUS
IMPROVEMENT

Sign up today.

Email customersupport@equinosis.com
or call 1 855-4LAMENESS

ABOUT OES

The Objective Evaluation Support (OES) program provides our customers superior back office, technical, clinical, and practice building support. This includes software updates, live support, and live and self-paced continuing education to ensure members get the most value from their Equinosis Q with Lameness Locator®. The OES program ensures continued support for our customers and continual improvement of your Q.

As new and increasing uses of precision motion data occur, Equinosis – through the OES program – will ensure members have the tools and knowledge to leverage these new applications. We continually study and research motion patterns statistically correlated to lameness conditions. We look forward to a lifelong relationship with you and all of our community who understand and promote objective, quantifiable measures in equine lameness evaluation.

USER **SUPPORT**

Equinosis' mission is to help veterinarians provide the most objective, efficient, and profitable biomechanical care possible. We value our customers and are here to help you get the most out of your Equinosis Q.

01

Software Updates & Maintenance

We continually improve Lameness Locator® software, expanding its use cases while making it easier to use, more functional, and more efficient. OES members have free access to the latest software release.

02

Clinical Support Including Data Interpretation

Have a tricky case or confusing trial report? Get help from Equinosis veterinarians who are experts with the Q and clinical applications.

03

One-On-One Consultation

Members get unlimited clinical, technical, and practice building support. Schedule sessions directly with Equinosis clinicians and technicians from the Customer Convenience Center (CCC).

04

Exclusive Customer Convenicence Center Access & Discounts

Gain exclusive Equinosis CCC access to the Lameness Library, Q Case Studies, Practice Building Tips & more. 10% off all online purchases from the CCC.

05

Loaner System Program

The Equinosis Q System Loaner Program was created to ensure you never miss an opportunity to perform an objective evaluation due to a hardware or software failure. Full details at equinosis.com/ loaner-agreement

CALL 1 855 4LAMENESS (855.452.6363) OR EMAIL CUSTOMERSUPPORT@EQUINOSIS.COM

CONTINUING **EDUCATION & TRAINING**

Purchasing an Equinosis Q is the beginning of our commitment to you, not the end. The discipline of objective equine biomechanical care is in its infancy and evolving rapidly as hundreds of clinicians collect data on thousands of horses. We will never stop improving techniques, expanding use cases, and providing richer data based on science and objectivity.

01

Live Advanced Training

Attend online lectures and advanced training webinars on the latest evaluation protocols, Equinosis Q functionality, and research applications and results.

02

Recorded Events

Access recorded advanced training webinars on topics including lunging, ridden evaluations, multiple limb lameness, diagnostic blocking and more, including guest lectures from world-renowed equine practitioners.

03

Discounts on RACE-Approved Continuing Education

All members receive discounts on Equinosis provided CE courses - including on-demand lectures and live events. Members also receive 5% discount on VetPD Continuing Education course registration fees.

04

Advanced Education and Case Study Library

Gain exclusive Equinosis Customer Convenience Center access to the Lameness Library, Q Case Studies, Practice Building Tips & more.

Equinosis Certified Practitioner Program

The Program advances objective lameness care through a structured, competency-based training program, ensuring participants are educated in providing a properly informed evaluation.

equinosis.org/mod/page/view.php?id=88

LEARN MORE

Keep up-to-date with Eye on Objectivity. OES members can receive our magazine in print or e-edition.

Equine experts share their knowledge through FAQs, software guidance, updates, user tips. Be the first to know about upcoming CE courses and training opportunities.

SIGN UP

THE Q SENSOR PROTECTION & REPLACEMENT PLAN (OPTIONAL)

This plan was created for OES members whose initial system hardware warranty is expiring. For a small monthly subscription, OES members can avoid large out of pocket expenses for sensor replacement after warranty. This includes battery end-of-life and failure under normal use. In the event of sensor damage, the plan provides a 30% discount for non-qualified replacement sensors.

Current OES Sensor+ subscribers may transition to this plan to continue sensor coverage as that program is discontinued. As with the OES Sensor+ program, continuous coverage is required, and all covered sensors must be identified by serial number.

Additional Requirements:

- Must maintain OES membership
- Must have continuity of sensor coverage from initial warranty
- Failed sensors must be returned.*

$6.00
/SENSOR PER MONTH

$350 MSRP

GUARANTEED **58 MONTHS OF PROTECTION** FOR THE PRICE OF ONE SENSOR!

If an extended warranty was included with your system, your sensors likely came with a 36-month warranty. Sensors purchased subsequent to the system purchase include a 12-month warranty. Although we hope your sensors are fully functional after 12 months, the battery will eventually fail due to several factors - including amount of use, number of charge cycles, and storage conditions.

Never buy a sensor again. For just $6/sensor/month, enjoy protection against premature failure, unexpected malfunction, or normal aging batteries.

If your sensors are damaged due to accident or mishap, recieve a 30% discount on replacement sensors.

*Shipping charges apply and must be pre-paid via CCC. A return shipping label and package will be provided. **The retail value for one sensor is $350. $1050 is the retail value for a sensor set consisting of the head, pelvic, and pastern sensors. Sensor coverage cost breakdown is equal to $6 per sensor or $18 per 3-sensor set per month. **For full details visit** equinosis.com/sensor-agreement